
From: Valerie Collins
Sent: 23 August 2023 08:25
To: Legal Regulatory Services
Subject: Re: The Surg Commercial Road Taibach PT - Alcohol License Application - Augus 23

Importance: High

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Good Morning Peter

With reference to the request for a license by the current tenant of The Surg. Please can I request copies of the written assessments and approvals of the Noise Impacts prior to the permission given, as stated in The Neath Port Talbot County Borough Council Licensing and Gambling Acts Sub Committee Report – Notice of Decision Report. I would like to draw your attention to Condition ‘ C’ and Condition ‘D’ on Page 15.

Since Mr. Trainor took ownership of the property in 2015 the issues with loud bands, and unsocial behaviour have begun, it is my belief because the property is given to tenants to run, there is no responsibility to the terms of the license by the property owner or the tenants, I was told by Mr. Trainor when the trouble first began that it was nothing to do with him and also when I have approached numerous tenants they have not been interested either.

There have been numerous tenants since 2015 each time, the same problems begin, with loud music by bands and DJs which is very uncomfortable living next door, unsociable behaviour resulting from the entertainment, The selling and taking of drugs, dangerous customer fights in the surrounding areas of the pub and also on our property, I have received vicious verbal abuse, causing me concern for my safety, our property and surrounding properties used as toilets, with customers drunk or under the influence of drugs there has been absolute no respect for health and safety of the residents or general public. I have been forced on many occasions to vacate my house and stay with my son and family because I have been too frightened to stay overnight at home.

We were forced into investing in security cameras, which although did not stop the anti-social behaviour we were able to send evidence to the Environmental Department of the dangerous circumstances. We have had numerous property damage which has been reported to South Wales Police, who again has been very understanding and helpful, however again there is not a lot that they can do after the damage has happened.

With the commencement of each new tenant, the same problems start all over again, this was recognised in the Neath Port Talbot Meeting resulting in the conditions reported in the minutes of the report, to avoid the circumstances evolving again with future tenants.

In conclusion, I can see no issues with the license being granted if all aspects of the report are addressed with proof of the approvals provided to us prior to the commencement of the license.

Thank you and Best Regards

Valerie & David Woolcock

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